

Subject: Order school meals using IRIS BioStore Bookings

Dear Parent or Carer,

We're pleased to announce we are now using IRIS BioStore Bookings — an online cashless ordering system for school meals.

IRIS BioStore Booking is only used to confirm meal selections. To pay for meals, you must continue to top up dinner money account balances using your account for our payment provider — [Payment Provider Name].

What you need to do?

To use IRIS BioStore Bookings, you must have an IRIS Identity account. You might have received the **Welcome to IRIS!** email, or it will be sent to you soon. Follow the instructions in the email to activate your account.

After activating your IRIS Identity account, download the free IRIS BioStore Bookings app from the [Apple](#) or [Google Play](#) store, or sign-in using the IRIS BioStore Bookings website — <https://bookings.iris-biostore.co.uk/>.

If you do not receive the activation email, please check your junk or spam folder first, or if the link has expired, contact our office.

For more information or if you need help using IRIS BioStore Bookings, visit the [help centre](#).

Yours sincerely

[Enter the relevant staff member name and school details]