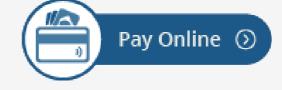


We're pleased to inform you that we've upgraded to a new, secure payment service, IRIS Pay. This change is part of our ongoing commitment to improving our service for you.



## Pay Online!

Select **Pay Online** at the bottom of our invoices to access a fully digital and secure payment experience.



## Payment options include

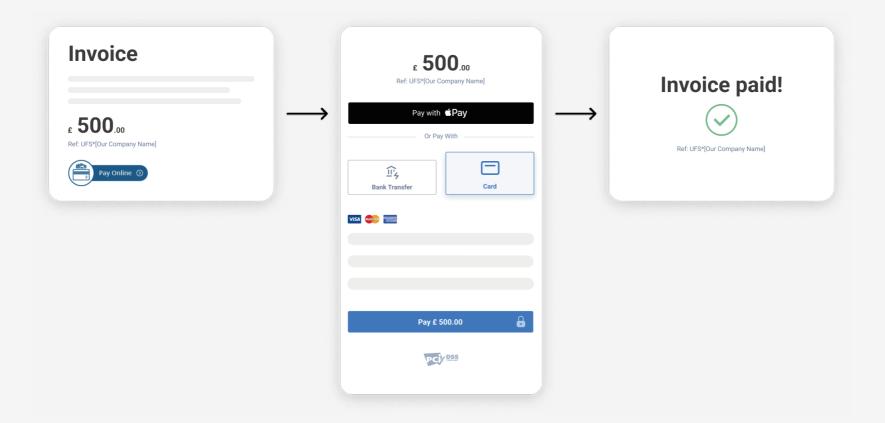
- All major credit and debit cards
- Mobile Wallet (Apple Pay, Google Pay)
- Instant Bank Transfers
- Direct Debit



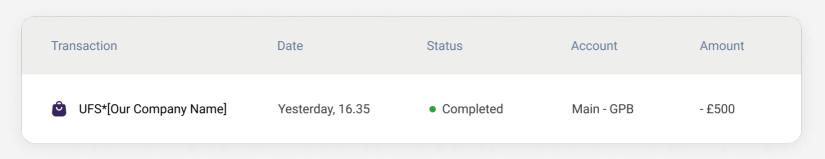
This upgrade brings faster processing, enhanced security, and more payment options. Payments are linked directly to invoices, helping to avoid errors.

## How it works

- 1. You will receive an invoice with the option to Pay Online.
- 2. You can then select your preferred payment method.
- 3. Once payment is completed, you'll receive an online confirmation and reference number, with the payment instantly recorded in our system.



## How the payment is shown on your statements





<sup>\*</sup> UFS stands for Unipaas Financial Services – a payment institution regulated by the FCA.