

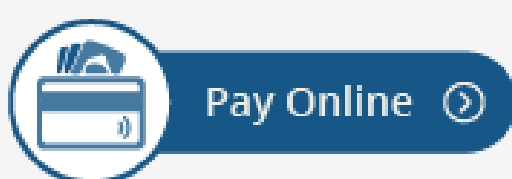
Dear Valued Customer,

We're pleased to inform you that we've upgraded to a new, secure payment service, IRIS PAY. This change is part of our ongoing commitment to improving our service for you.



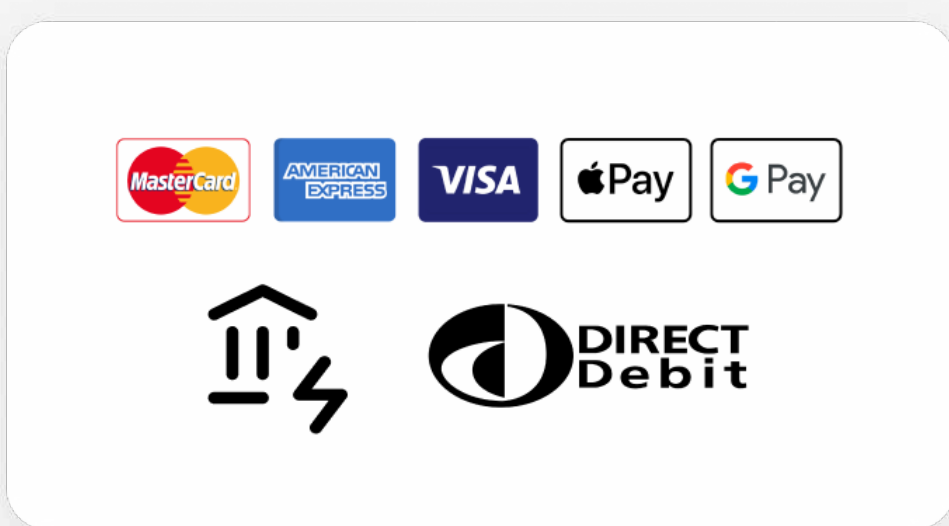
Look for the payment button at the bottom of our invoices!

This button provides a fully digital and secure payment experience designed to make your day easier.



Payment options may include:

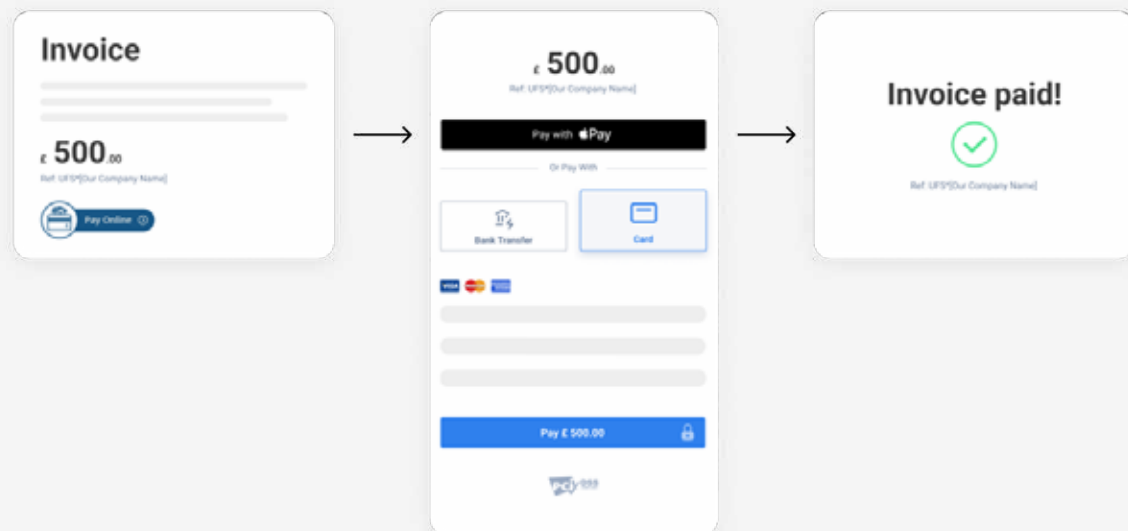
- All major credit and debit cards
- Mobile Wallet (Apple Pay, Google Pay)
- Instant Bank Transfers – a seamless click-through experience allowing you to pay directly from your bank account
- Direct Debit



This upgrade brings faster processing, enhanced security, and more payment options. The click-through experience also links the payment directly to the invoice, helping us both to avoid errors.

How it works:

1. You receive an invoice and simply click the payment button.
2. Select your preferred payment method.
3. Once payment is completed, you'll receive an online confirmation and reference number, with the payment instantly recorded in our system.



How will it appear in your statements?

Transaction	Date	Status	Account	Amount
UFS*[Our Company Name]	Yesterday, 16.35	Completed	Main - GBP	- £500



* UFS stands for Unipaas Financial Services – a payment institution regulated by the FCA.